

PLAIN LANGUAGE SUMMARY OF FINANCIAL ASSISTANCE POLICY

Rehabilitation Hospital of Indiana (RHI) is committed to the healthcare needs of its patients regardless of the patient's ability to pay. This is a summary of our Financial Assistance Policy (FAP).

Eligibility Requirements - Financial assistance eligibility requirements are based on household income and number of family members. Generally, patients with household income equal to or less than 200% of the Federal Poverty Guidelines (FPG) receive free care, and patients with household income between 200% and 400% FPG receive discounted care based on a sliding scale. RHI also provides a discount to medically indigent patients. All third party resources and non-hospital financial aid programs must be exhausted before financial assistance can be granted. No person eligible for financial assistance under the FAP will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering such care.

How to Apply for Assistance - Patients may apply for financial assistance by completing a Financial Assistance application and submitting it to the Patient Financial Services (PFS) department at:

Attention PFS Department
Rehabilitation Hospital of Indiana
4141 Shore Drive
Indianapolis, IN 46254

Where to Obtain Information - To obtain the FAP, application, or assistance in applying:

- Download the application online at <https://www.rhirehab.com/becoming-our-patient/billing-financial-assistance/>
- Contact us in writing at Rehabilitation Hospital of Indiana, 4141 Shore Drive, Indianapolis, IN 46254 (Attn: PFS)
- Contact us via telephone at (317) 329-2325
- Visit the information desk at any of the following RHI locations:

Eagle Highlands
4141 Shore Drive
Indianapolis, IN 4625

Carmel Outpatient
12425 Old Meridian Street #B2
Carmel, IN 46032

Northwest Brain Injury
9531 Valparaiso Court
Indianapolis, IN 46268

- Notify your care coordinator

Translations - The FAP, application, and this summary are available in English and Espanol.